

Telehealth Consent

Telehealth allows your provider to diagnose, consult, treat, and educate using interactive audio and video communication. There are risks and benefits to telehealth including, but not limited to, the following:

Benefits

- Improved access to care with more convenient time and location.
- Obtaining the expertise of a distant specialist.
- Increased privacy.
- Less time in the “waiting room”.
- Less need to take time off work or spend money on transportation.

Risks

- Sessions may be disrupted or distorted by technical failures.
- While the transmission is neither recorded nor stored, in rare cases, security protocols could fail causing a breach of privacy.
- Some types of treatment may require in-office appointments even after a telehealth consultation.
- Urgent and emergency services are more difficult to engage in a telehealth appointment.
- More limited access to controlled substances.

Payment and Place of Service

- Many commercial insurances and patients who are private pay may engage in telehealth treatment from any location. You can skip the waiting room. However, you must be a resident in the state in which your provider is licensed.
- Medi-Cal beneficiaries can only use their insurance for this service if they come to the office. The doctor is remote. Medicare beneficiaries may not use their insurance to pay for telehealth due to the location of our office.
- Medi-Cal and Medicare beneficiaries may use telehealth from home or work if they choose not to use their insurance. However, they must sign a waiver agreeing not to use their insurance.

I have read and understand the information provided above. I consent to participating in telehealth. I understand that I can withdraw my consent to telehealth at any time. My signature below indicates I have read this agreement and agree to its terms.

Authorized Signature for Patient

Date

Patient Name (Please Print)